

<b>Course Duration</b>	Online
<b>Who is the course aimed at</b>	Carers working in nursing homes, home care and NHS assignments
<b>Course Standard</b>	Course is assessed and certificated.
<b>Course Pre-requisites</b>	None
<b>Number of seats</b>	Online
<b>Type of Training</b>	Online

### **Course Content**

Violence and Aggression at Work: Also known to as conflict management. The Health and Safety Executive (HSE) defines work-related violence as "any incident in which a person is abused, threatened or assaulted in circumstances relating to their work."

Violence can range from a life-threatening physical attack to verbal abuse. Verbal abuse and threats are the most common type of incident.

This course is designed for employees understand the potential problems related to workplace violence and aggression, comes complete with our interactive missions helping the trainee engage with material in order to gain the most from the course. Look at what the law has in place to help protect people.

### **Equipment Needed**

Computer and Headphones

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PLEASE CONTACT [CPD@supplycaresolutions.co.uk](mailto:CPD@supplycaresolutions.co.uk) to find out the next available course date and location.